

# MEDJET MOTORCYCLE TRANSFER PROTECTION UPGRADE RULES AND REGULATIONS

Up to Age 75

The Rules and Regulations govern Medjet's provision of travel assistance services under the Motorcycle Transfer Protection Program. Therefore, it is important that you read the Rules and Regulations carefully and keep them with your travel papers in order to fully understand Medjet's services and how to properly access them.

Note: Medjet is a medical transport membership program, not an insurance plan. Medjet does not and will not reimburse or indemnify Members for expenses incurred.

*If you have any questions regarding membership services, please contact Medjet at 800-527-7478 or 205-595-6626 prior to your travels.* 

## **DESCRIPTION OF TRAVEL ASSISTANCE SERVICES**

Medjet is a medical transport membership program arranging worldwide medical transport and emergency consultation services. The Motorcycle Transfer Protection upgrade provides transfer of the Member's motorcycle back to the shop or dealership of the Member's choice in his or her Home Country.

### **MOTORCYCLE TRANSFER PROTECTION UPGRADE CRITERIA**

Only residents of the United States, Canada or Mexico under the age of 75 are eligible to enroll for the Medjet Motorcycle Transfer Protection Program.

Motorcycle Transfer Upgrade is limited to North America (continental United States, Alaska, Canada and Mexico).

The Motorcycle Transfer Protection benefit only applies to the affected Member's motorcycle and is not available for rental motorcycles.

Return of the motorcycle is limited to the Member's shop or dealership of choice in the Member's Home Country. This Transfer Protection Upgrade provides the following benefits for Members in the event the Member:

• Is hospitalized as an inpatient 150 miles or more from his or her Residence Address as listed on his or her enrollment application and is unable to complete his or her trip.

• Has sustained physical injuries or illness that were treated on an outpatient basis that prohibit the Member from continued operation of the motorcycle. These injuries or illness must have been diagnosed by a medical physician and verified by the Medjet Medical Department.

• Has sustained an accident where the Member is not injured but the motorcycle is damaged and not drivable. This will be confirmed by Medjet.

Motorcycle repatriations are limited to one (1) transfer per membership period, per enrolled motorcycle. (Please see Transfer Restrictions/Exclusions.)

Due to the operational logistics, repatriation times will vary. Most motorcycle repatriations are completed within two to four weeks unless the motorcycle is located in remote regions of Alaska, Canada or Mexico.

All arrangements for motorcycle repatriation must be made by Medjet. Since Medjet is a membership program and not an insurance plan, we will not reimburse Members for expenses they incur on their own.

#### **RESTRICTIONS/EXCLUSIONS**

Transfer benefits are not available to Members for injuries, illnesses or conditions existing at the time of enrollment where inpatient medical care has already been scheduled or recommended by a health care provider.

To be eligible for Medjet Motorcycle Transfer Protection benefits, membership must be activated prior to initial departure from Residence Address.

The Medjet Motorcycle Transfer Protection Upgrade provides for up to \$3,500.00 USD for return of the enrolled motorcycle per membership period. Amounts over this cap will be the responsibility of the Member.

Medjet Motorcycle Transfer Protection Upgrade includes protection of one (1) ridden motorcycle per member, per membership year. If additional family members will be riding their own motorcycles, additional motorcycle protection upgrades can be purchased prior to travel.

Both the originating and receiving pickup and drop-off location must be reasonably accessible by ground transfer vehicle.

The motorcycle must be located in a place that is safe for individuals to retrieve the motorcycle. The location of the motorcycle must have a physical address and contact person. All personal belongings must be removed from the bike with the handlebars unlocked. No keys shall remain with the motorcycle and must be taken by the owner. Motorcycle repatriation services will not be provided in cases where the Member's primary admitting or outpatient diagnosis is a psychiatric disorder.

A Member traveling or living outside his or her Home Country as listed on their membership Residence Address for an uninterrupted period in excess of 90 days is not eligible for membership benefits under the Motorcycle Program.

The Motorcycle Transfer Protection benefit only applies to the affected Member's motorcycle and is not available for rental motorcycles.

#### WWW.MEDJET.COM

**COLLECT** (Around the world) **205-595-6626** (Call International Operator for Assistance) **TOLL-FREE** (USA & CANADA) **1-800-5-ASSIST** (1-800-527-7478)